

# REASONABLE MODIFICATIONS REQUESTS

## **Reasonable Modifications/Accommodations Policy**

The Federal Department of Transportation (DOT) has recently revised the rules for the Americans with Disabilities Act (ADA) and Section 504 of the Rehabilitation Act of 1973. The revised rules provide for public transit organizations to make reasonable modifications and accommodations to policies, practices, and procedures to avoid discrimination, and to ensure accessibility to individuals with disabilities.

Individuals with disabilities may request that Murray Calloway Transit Authority (MCTA) make reasonable modifications in order for that individual to fully use transit services. All requests should be made in advance by contacting Rodney Skinner, MCTA Executive Director using the contact information listed below. The individual requesting the modification should provide the following:

Name, Contact Information, service for which the requests pertains and specific details of the modification requested.

Murray Calloway Transit Authority will accommodate requests provide that:

1. Fundamental nature of the service, program or activity is not altered, or
2. It does not cause a direct threat to the health or safety of others, or
3. It does not result in an undue financial and administrative burden, or
4. The requestor would not be able to fully use the service provided by MCTA without the modification.

There are several ways to obtain and submit a Reasonable Modification/Accommodation request:

- Fax a request to 270-917-1219
- Send an email to [rodney@murraytransit.com](mailto:rodney@murraytransit.com)
- Call 270-753-9725
- Mail a request to:

Murray Calloway Transit Authority

1111 Transit Way

Murray, Ky 42071

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